

UNH Library Social Media Policy (External)

We encourage our community to engage with us on social media, following established acceptable use policies of the host platform and the behavioral guidelines set forth in our [Library Community Standards document](#). We ask that users keep postings and comments appropriate for all audiences. The library reserves the right to remove any content deemed, in its sole view, to be inappropriate. That includes posts that contain:

- obscene content or hate speech
- personal attacks, insults, or threatening language
- private or personal information, including phone numbers and addresses, or requests for personal information,
- potentially libelous statements,
- plagiarized material,
- commercial, political, or religious messages unrelated to the library or its social media postings
- solicitation of funds.

The library also reserves the right to ban or block users who violate this policy. The library is not responsible for the content posted by others on its social media platforms. Comments expressed on any social media platform are the opinions of those posting and do not necessarily reflect the views or positions of the UNH library or UNH, its officers, or its employees. Social media users should exercise their own judgment about the quality and accuracy of any information presented through social media.

Questions, concerns, or complaints about the library are best addressed by contacting the library directly through at library.comments@unh.edu.

Individuals who have complaints or concerns about content posted on our social media should reach out to the Dean of the UNH Library, who will consult with the Associate Dean of the University Library, the creator of the content, and the lead of the library's Communication and Outreach Program to determine and execute the appropriate course of action. The response will be determined by the specific concern and may include no change, the adjustment of content, or the removal of the post.

Policy:	Social Media Policy (External)
Drafted by:	K. Sweetman
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Reviewed by Faculty	11/2022
Chair:	J. Carroll
Approved:	11/28/2022
Dean:	Tara Lynn Fulton